

**Notice of increase to the Maintenance Corporation Billing Program
per parcel fee for calendar year 2020.**

Dear Maintenance Corporation Billing Program participants,

Currently, New Castle County provides this program to eighty-one (81) maintenance corporations with approximately 9,400 parcels. The annual cost of this program, which was created to be self-sustaining, totals more than \$138,000. Costs to administer the program include:

- Vendor charges – printing, postage, bank fees, etc.
- County staff costs – billing, customer service, system maintenance & programming, payment collection & remittance, etc.

Due to the above-mentioned costs, a fee increase to \$10.50 per parcel is necessary for 2020. This will assist New Castle County in continuing to provide this service to maintenance corporations, while moving toward a self-sustaining program.

If you have any questions or concerns regarding the information in this notice, please email: NCCMainCorpBilling@newcastlede.gov.

Sincerely,

New Castle County
Maintenance Corporation Billing Program